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Grants to Briggs and StrattonSmall-engine maker Briggs and Stratton announced on Monday it had filed for Chapter 11 bankruptcy and would sell off most of its assets. Briggs and Stratton is the world's largest manufacturer of gasoline engines for outdoor power equipment, providing engines for companies including Deere and Co. and Husqvarna. In a press release announcing the application, the company assured customers that they would remain in working order despite their financial situation. Briggs and Stratton believe that this process will benefit their employees, customers, channel partners and suppliers, and best position the Company for long-term success, the release reads. The news comes on the heels of reports in late June that Briggs and the Stratton board of directors decided to skip a \$6.7 million interest payment in a vote to give executives and other key employees cash-retention awards totaling more than \$5 million. According to the Wall Street Journal, the day before bankruptcy was declared, the Board of Briggs and Stratton also voted to end health benefits for 450 former employees while putting an end to the life insurance protections of another 4,000 former employees. The filing includes an application for more than half a million dollars from New York-based private equity firm KPS Capital Partners. The money will keep Briggs and Stratton operational despite the company's debt. According to the press release, this debt and the impact of COVID-19 on the sale of products forced Briggs and Stratton to file for bankruptcy. Over the past few months we have explored several options with our advisors to strengthen our financial position and flexibility, said Todd Teske, Briggs and Stratton Chief Executive Officer. The challenges we faced during the COVID-19 pandemic have made reorganization a difficult, but necessary and appropriate, way to keep our business safe. Teske continued to assure that the serve would not significantly change the day-to-day operations. Throughout this process, Briggs and Stratton products will continue to be produced, distributed, sold and fully supported by our dedicated team, he said. The owner's guide contains information about the oil capacity for the Briggs and Stratton engines, and the company's website contains an oil power map listing most of the engines. If the owner's manual cannot be located or damaged, you can download the replacement manual as well as the Adobe PDF capacity chart. The company recommends changing the oil after the first five hours of operation, for snowplows and lawn mowers. All other Briggs and Stratton engines need oil to change every 50 hours or at the beginning of the use season. Check the level of oil with each use to make sure it is not low or dirty. How can I trust these reviews about Briggs and Stratton generators? How can I trust these reviews about Briggs and Stratton generators? Verified 2,459,326 reviews on ConsumerAffairs. We demand that information to ensure that our reviewers are real. We use intelligent software that helps us maintain the integrity of feedback. Our moderators read all the reviews to check the quality and helpfulness. For more information on reviews on ConsumerAffairs.com please visit our frequently asked questions. Ronald Egg-Harbor City, N.J. Verified Reviewer Original Review: August 17, 2020I bought 6250/8500 Watt Storm Defendant Briggs and Stratton Generator at Home Depot the day after Hurricane Isaias hit, since our electricity was out. It was completely new. Got it home and filled it with new gas. It came full of oil. The generator will not be operational for more than 30 minutes before the light of fire has been released. I had to keep restarting it. It will work for maybe 5 minutes or as much as 30 minutes then stop. The guidance states that a maintenance permit requires a flashing light to see Briggs and Stratton's authorized dealer service. It has a total of 3 hours of use and will not work. When I called Briggs and Stratton, the technician said he wasn't familiar with the feature. Of course, Home Depot won't take it back. I want a generator, so I don't want to bring it back, just replace it with a better brand. TROY of Exton, PA Verified Reviewer Original review: February 21, 2020Purchased 12kw Briggs and Stratton Fortress backup generator in June-July 2016 for 10 K, 18 months in its life, the battery went due to corrosion and it will not start and run into power outage. The battery was under a 30-month warranty, so it was replaced for free, but the installer (which provided the defective battery) still charged \$135.00 labor to remove the battery, determine that it was defective, and re-install a new one. As it is the consumer's responsibility for a 10K unit with a 10-year warranty is somehow responsible for replacing the battery labor that was purchased and installed by Briggs and Stratton certified sales-installer-service provider. Terrible, disingenuous business practice!!!! Contacted BHS and was told that the corrosion build-up on the battery is normal and that I have to spend 500/year to get a preventive maintenance plan. Ronald Corpus Christi, TX Verified Reviewer Original Review: January 10, 2020I purchased the BS 7000 Watt Generator on August 29, 17, I managed it for a total of 4.8 hours. It has been running every month for a short time since I bought the generator. I checked the oil level before each launch, in January 2020 I replaced the battery as the generator failed to start, it still can not start, since the BS generator is five (5) months for the warranty period I will take it to the service center to estimate the cost to him to run again. BS is an operational term for a generator with 4.8 hours of working time. Patrick Grizzly Flats, CA Verified Reviewer Original Review: May 7, 2019I thought it was a great generator, so that's fine. I got it in the mail and I had to put the oil in it. It worked well, so I filled it with fuel and stored it. It's This. February 2019. A few weeks ago, I noticed oil flowing beneath it when I moved it to a new location. Mind you, I've never used it, all but started it. There is no physical damage and it has a plastic casing all around, so in order not to be a defect manufacturer such as a collision or other form of damage, the plastic would be damaged. So it's a new generator, never used, and I have to pay \$80 for them to look at it to see if it's covered. I asked them if in the above conditions, it should be a defect because it would be impossible for the damage to cause a leak, like that, without being visible, it would be covered. Dealer, the fellow Placerville Polaris has not left me confident that it will be covered, although logic will dictate that it should be without any evidence of personal damage I could do. It was new. I'm 60 years old, and I'm a contractor. I have never damaged any machine enough to cause an oil leak in all my years. I called the warranty, and they too left me perplexed that it would be covered. They wouldn't tell me that what I described would be covered without any abuse etc. This puts cus in the customer in a new light! So, I had Mitsubishi, and Yamaha, and Honda, and never treated like this before by them as a customer. I will never buy another BS product, as they live by their acronym!!! Read Andrew Southold's full review, NY Verified Reviewer Original Review: April 2, 2019I purchased the Promax 9000EA serial number BAA0018933 on April 13, 2016 and has just purchased two head cylinders for the same unit. Hardy antique, but Briggs and Stratton points out that it no longer produces a brush assembly for the generator part 707127 \$5-10 part. Customer support gave me a list of dealers in antique generators. These units are not antiques. They are sold in the UK, USA. It looks like the B S may have changed the brush assembly to new units and the outdated 3 year units for which I just purchased \$300 parts and on which I have changed the brush assembly twice in the last three years. Bob Denville, NJ Verified Reviewer Original review: January 16, 2019My 10k gen was crashing stator in September 2018 with only 153 hours of work time. The dealer responded and diagnosed the failure one month later. On October 25, 2018, the technical support of BHS approved warranty repairs. Today January 15, 2019, the device is still down with the replacement stator still on the back order (3 months later). Brent Canada Verified Reviewer Original Review: January 10, 2019I purchased a generator P 2200 to launch my 17-foot trailer. It worked well over the long weekend and powered the trailer well. It's been five months since the last start. I wanted to see if it still started as well for the first time. It won't start. stabilized, Starbright added. I replaced the fuel, the ignition candle and the drained carb. I'm not starting anyway. Briggs and The helpline is a joke offering very little help. I don't recommend this generator. Buy a Honda that will always start. INGRID Homer, AK Verified Reviewer Original Review: August 15, 2018I live in Alaska bushes where building materials have to be shredded---in. I never used a generator (except to run a vacuum a few hours) and it went off warranty. When I tried to use it (July 18) it wouldn't even work vac, and taking it apart showed the bearing carrier slipped out of place. Because the generator was always kept inside, full of pure oil, and there was less than 8 hours of work time it is obvious that it was defective right from the plant. But Briggs refuses to compensate me, saying: The generator does not guarantee. B. From the photo you provided it looks like an overheated generator. BRIGGS REFUSES TO ADMIT THAT THEY SELL FAULTY EQUIPMENT. And let me add --- generator is never overheated. Raymond of Conneaut, OH Verified Reviewer Original review: April 5, 2018I have the simplicity of Broadmoor with 43 hours on a tractor. It is under warranty, but the nearest dealer is 26 miles away and will charge me 70 bucks for a pickup truck and the same for delivery. At 10 p.m., the engine started running on one cylinder. I was diagnosed with no spark, and instead of paying outrageous delivery fees, I installed it myself. Yesterday I noticed that oil is poured out of the sump pad. I have factory-trained technology as a friend so he will fix the pad for 150 bucks, which is less than the shipping cost. I am very fussy with the service and will never buy the Briggs engine again in any shape or form. Another lesson for everyone to be on the sidelines: buy local if possible to avoid shipping fees that are out of date with factory warranty. Dallas Staten Island, NY Verified Reviewer Original Review: July 18, 2017Briggs and Stratton Generators is an excellent product for its own. I heard about things from people who owned the brand and my friends and family both owned generators from the brand. I like the high generation of the product. It works very fast and it gives a large amount of energy in a good amount of time. Everything I've seen so far and experienced has been very positive. Next

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